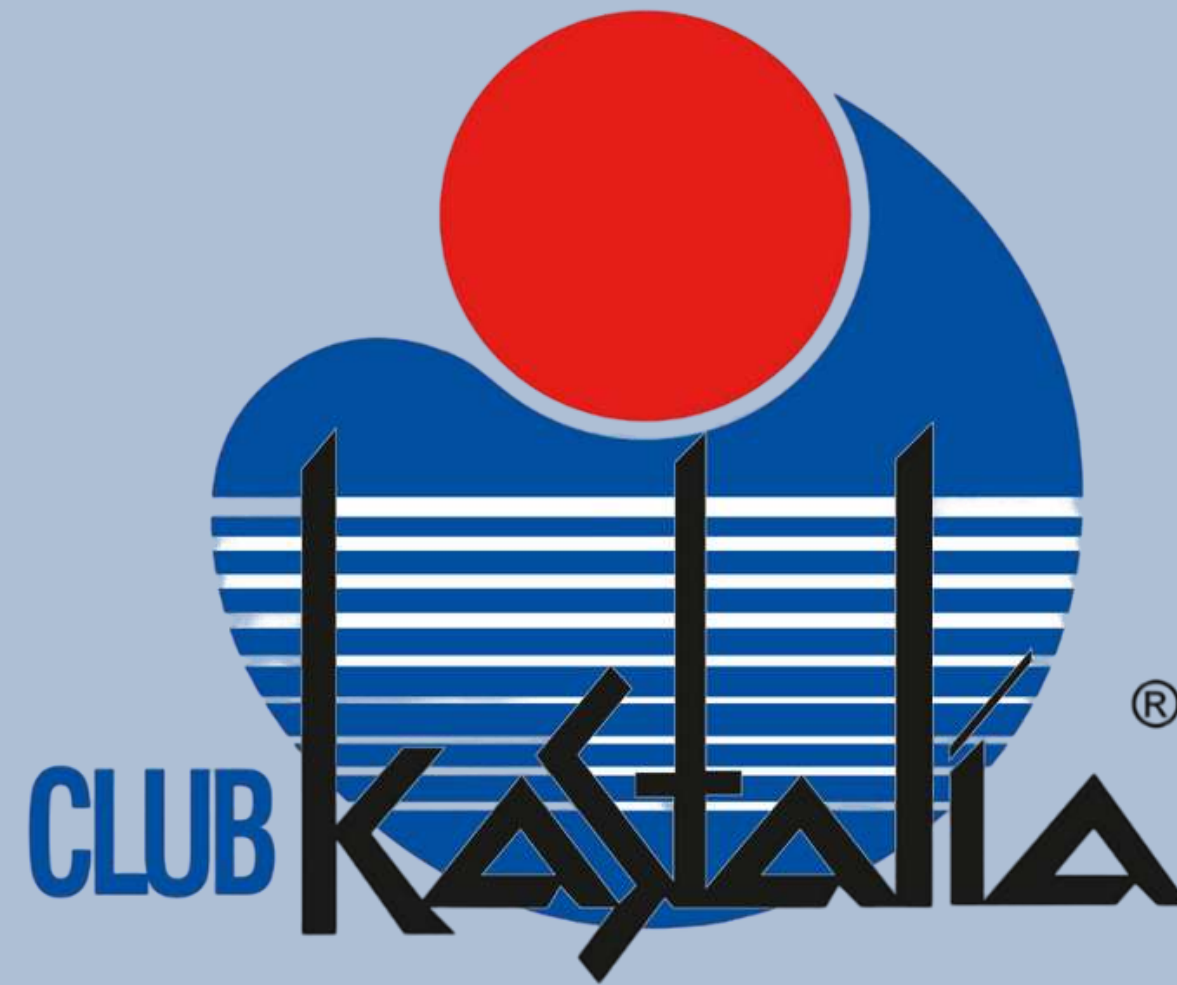




HOLIDAY VILLAGE

CLUB KASTALIA HOLIDAY VILLAGE SUSTAINABILITY REPORT

2025



Club Kastalia Holiday Village was built in 1985 by Ali Kuyumcu & Sons Inc. on a 52,000-square-meter site, initially featuring 186 rooms. It operated under the name "Club Aquarius" from 1985 to 1992 before adopting the name "Club Kastalia" in 1992. Over the years, in response to growing guest demand and expanding tourism facilities, the resort increased its room count—first to 212, then to 312, and finally to 416 following a 2015 renovation—while expanding its total area to 61,000 square meters.

The name "Kastalia" is derived from Greek mythology, where it refers to a fountain of inspiration located on Mount Parnassus. It also signifies pure beauty and is a female given name.

Club Kastalia is located in the Konaklı district of Alanya, 12 km (15 minutes) from Alanya city center, 120 km (100 minutes) from Antalya Airport, and 46 km (45 minutes) from Alanya-Gazipaşa Airport.

It is situated on a total area of 61,000 square meters.



Vision;

Our people are our most important asset.

Mission;

Our top priority is to meet our guests' expectations with quality.





We strive to better protect nature, safeguard our cultural heritage, use resources more efficiently, embrace human values—such as sharing and mutual aid—and foster a sense of belonging among our employees. We aim to grow together through continuous learning; protect our most precious assets—our children and women—with a fair and equitable perspective; engage more closely with the local community; and seize opportunities to develop the region where we operate.

We plan our business processes with these goals in mind, analyze the outcomes, and aim to improve our current standing day by day.





As Club Kastalia Holiday Village, we
are pleased to present our
sustainability report, which covers our
activities in environmental and social
areas.



OUR POLICIES





Quality Policy

To ensure and maintain guest satisfaction by delivering solutions that exceed guest expectations, we commit to:

Supporting our employees' knowledge and skills through training to ensure they remain at the highest level;

Adhering to the principle of granting equal rights to all stakeholders—respecting human rights without discrimination based on gender, sexual orientation, age, language, religion, race, or disadvantaged status;

Ensuring that our operations—including production, food safety, hygiene standards, and supplier selection—are executed effectively by our staff;

Maintaining environmentally conscious operations by minimizing any adverse environmental impacts arising from these activities;

Sustaining our effectively implemented and continuously improved management system in compliance with international laws, thereby becoming a corporate entity recognized and sought after in the tourism sector for its systemic quality;

And, within this framework, ensuring the highest level of satisfaction for every guest through a well-organized environment and experienced staff, while continuously improving our systems in line with guest suggestions and requests.



Environmental Policy

As a hotel, we protect the environment, prevent pollution, and aim to reduce our negative environmental impact. In this context, we commit to:

Assessing the environmental impact of our operations within the framework of legal regulations and developing methods to reduce pollution;

Complying with applicable environmental laws, regulations, and legislation to ensure the controlled use of natural resources and to minimize energy consumption as well as air, water, and soil pollution;

Striving to use water, energy, and all natural resources efficiently, and sharing this commitment with our employees, guests, and suppliers;
Identifying negative environmental impacts arising from our activities and controlling potential hazards and waste to protect and sustain the environment in which we operate;

Aiming to reduce waste volume by carefully separating waste at the source, recognizing that this increases recycling opportunities and allows for disposal without harming nature;

Preventing environmental pollution by striving to minimize the use of hazardous substances;

Measuring our environmental management performance, monitoring data against targets, and working based on the principle of continuous improvement; educating our employees on the environment and sustainability to enhance their sensitivity and awareness;

Encouraging the participation of guests, employees, and suppliers in our environmental policy and striving to make environmental responsibility a part of our lifestyle;

Informing guests about codes of conduct when visiting natural areas to prevent damage to these sites; undertaking initiatives to protect biodiversity and raising awareness among our stakeholders on this issue;

Upholding the protection of wildlife and the welfare of all animals, and strongly opposing their exploitation in activities such as feeding, captivity, or hunting. ...we undertake to withdraw.



Sustainable Procurement Policy

We commit to:

Ensuring that our suppliers and all business partners from whom we receive services support sustainable tourism through our sustainable procurement approach;

Prioritizing suppliers who meet legal obligations regarding the environment, safety, health, human rights, and social and cultural standards, and who operate based on the principle of continuous improvement with sustainability in mind;

Auditing and evaluating suppliers through regular meetings and visits—based on mutual trust, effective communication, and partnership—while sharing our sustainability practices with stakeholders to garner their support;

Adhering to the principles of "Fair Trade" and "Equal Opportunity" when purchasing products and services for our business;

Strengthening our country's socio-economic structure and promoting its culture by prioritizing local and cultural products during the procurement process;

Contributing to the development of local entrepreneurs and the region's growth by prioritizing domestic producers and service providers;

Carefully managing the procurement of consumables—including food—and single-use items to minimize waste, and prioritizing recyclable options for any single-use consumables required in our purchasing processes;

Ensuring that the products we procure are eco-friendly, resource-efficient, and made from recyclable or reclaimed materials;

Prioritizing suppliers who are conscious of wildlife, animal rights, and the protection of natural habitats.



Employee and Human Rights Policy

We commit to:

Adopting the Universal Declaration of Human Rights;

Selecting team members who possess the necessary training, experience, and competencies, and who align with our corporate culture, values, and goals;

Investing in our team members, organizing training sessions to facilitate their professional development and promotion, and improving health and safety conditions in their work environments;

Conducting information and communication activities to raise employee awareness regarding sustainability; implementing systems that foster honest, transparent, fair, respectful, and trust-based relationships among team members;

Respecting each other's rights and opinions—without discrimination based on gender, sexual orientation, age, language, religion, race, or disability—and embracing a unified approach;

Providing opportunities to work under equal, respectful, and safe conditions;

Gathering feedback from team members to drive improvements and development, monitoring performance and offering career planning opportunities, and supporting women's participation in the workforce and their advancement across all departments;

Protecting the personal data of our team members;

Ensuring fair wage distribution and making payments in compliance with legal requirements;

And ensuring that all team members benefit from the social rights, fringe benefits, and rewards we provide.



Policy on Local Awareness and Cultural, Natural, and Historical Sites

As a hotel, we are deeply familiar with the region and local community in which we operate; we respect historical values and traditions, and we aim to contribute to the area's economic, social, and cultural development. To this end, we support the preservation of local resources and facilities and help ensure access to them.

We uphold local culture and traditions and do not tolerate discrimination based on views, ethnic origin, beliefs, or any other factor. We engage in consultations to ensure that local characteristics, sensitivities, and the needs of the local population are taken into account during decision-making processes.

We support the preservation of historical and archaeological artifacts.

We collaborate with the local community on initiatives to protect historical and cultural assets and work to prevent the degradation of the natural landscape.

We contribute to the regional economy by prioritizing local employment and sourcing.

We support the promotion of the region's cuisine, activities, culture, and traditions (including religious sites, cultural venues, natural landmarks, etc.) to our guests, ensuring first and foremost that our staff are trained in these areas.

It is of great importance to us that our presence does not have a negative impact on the cultural identity of the host country.

We strive to foster a strong sense of cultural awareness and respect within our organization.

As an establishment, we commit to:

Fostering strong cultural awareness and respect; contributing to the preservation of sites of local historical, archaeological, cultural, and spiritual significance; and working collaboratively with the local community to prevent the degradation of the natural landscape,

Introducing our guests to cultural, natural, and historical sites so they may experience the authentic values of our country,

Ensuring adherence to rules during visits to sites of local historical, archaeological, cultural, and spiritual importance (such as using trash bins, refraining from smoking, avoiding loud conversation, not visiting while intoxicated, and complying with dress codes),

Ensuring the protection of historical and archaeological artifacts by prohibiting their sale, trade, or display unless legally permitted,

Incorporating visits to sites of local historical, cultural, and historical significance into our programs around shared goals regarding the preservation of these values, in collaboration with the local community.



Policy on Vulnerable Groups and Children's Rights

As a leading tourism establishment in the region, and acting with the awareness and responsibility that entails, we aim to fully uphold all standards regarding human rights and children's rights by treating all our guests—including children and vulnerable groups—equally.

We are committed to protecting women, children, the elderly, individuals with disabilities, and those with special needs, acting with the awareness that these are groups deserving of respect.

We recognize every child as an individual; we respect their rights to life, development, and protection, and we safeguard them against all forms of exploitation—whether psychological, physical, commercial, or otherwise.

We act with the awareness that vulnerable groups and children must be shielded from any approach or form of abuse that could have negative physiological or psychological effects, and we exercise sensitivity in all interactions with them.

We provide environments and facilities within the hotel that contribute to children's development, allowing them to freely express their thoughts, wishes, and emotions, and to feel at ease and unconstrained.

It is among our objectives to provide regular training to all our staff regarding the protection of vulnerable groups and children's rights, ensuring their continuous professional development.

We take necessary legal and administrative measures—in line with the United Nations Convention on the Rights of the Child and the principle of the "Social State" enshrined in our Constitution—to improve conditions and support children in participating more effectively and happily in life.

We ensure that children are under adult supervision during activities; furthermore, should we witness any suspicious behavior involving children, we immediately inform the hotel management and, where deemed necessary, notify law enforcement authorities.



ENERGY EFFICIENCY POLICY

At Club Kastalia Holiday Village, we use energy efficiently to protect our world from potential hazards and set targets to reduce our energy consumption.

To this end:

We monitor laws and regulations to fulfill both our environmental responsibilities and legal obligations; we voluntarily undertake initiatives to reduce energy use and/or continuously improve our energy consumption performance, and we track the results of these efforts.

We set targets and incorporate energy efficiency into our training programs to ensure the participation of our employees.

We prioritize collaborating with all our stakeholders to achieve shared goals and outcomes regarding energy management. We strive to maintain engagement with our guests, employees, visitors, and business partners to foster a collective level of awareness and consciousness regarding these matters.

We endeavor to research, procure, and utilize energy-efficient products, equipment, machinery, and technological alternatives.

We record energy consumption, assess potential risks, and plan appropriate preventive measures.



OUR ACTIVITIES





OUR ENERGY-EFFICIENT INFRASTRUCTURE

Balcony doors are equipped with a mechanism that turns off the air conditioning when the door is opened. 90% of the lighting throughout the hotel is LED-based.

Sensor-activated lighting is used in public restrooms and corridors. A significant portion of the outdoor lighting operates on timers.

Energy-saving, high-performance insulated glass is used in both guest rooms and public areas. Energy-efficient appliances (A+/A+++/A+++) are prioritized during procurement.

Diesel consumption is reduced through generator synchronization.



Electricity Generation from Renewable Energy Sources

Thanks to the solar power plant we completed in Isparta, we met 82.2% of our electricity consumption from renewable energy in 2025, thereby making a significant contribution to reducing our carbon emissions.





OUR ECO-FRIENDLY INFRASTRUCTURE

Waste is collected and stored in accordance with regulations and shipped via licensed companies.



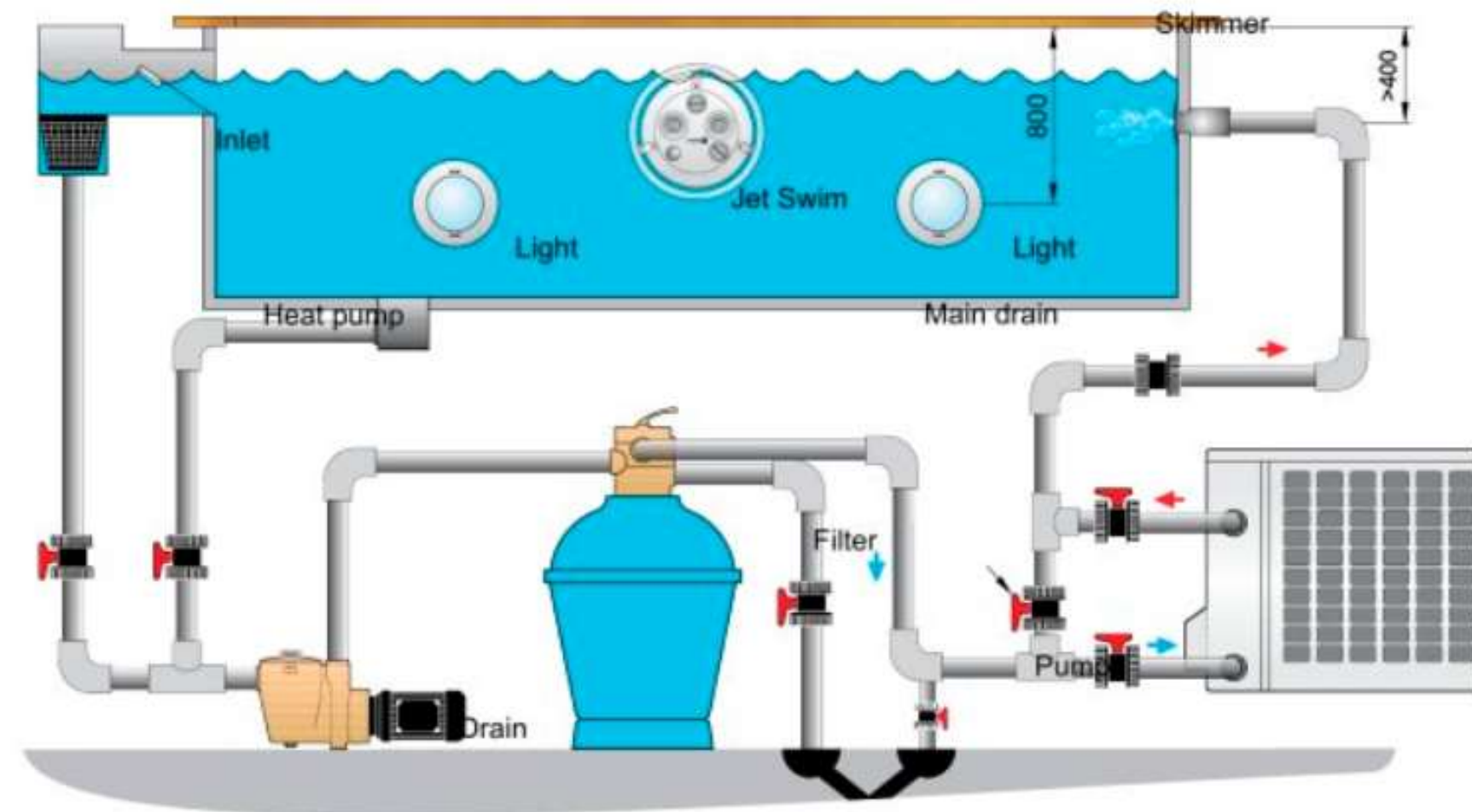
Electric Car Charging Station

Electric vehicle charging is available at the electric charging station located in the facility's parking area.



HEATED POOLS

Heat pumps are used to heat heated pools.



SOLAR ENERGY

By generating hot water using the 282 solar panels at our hotel, we reduce LNG consumption and increase energy efficiency, thereby contributing to the reduction of our carbon emissions.





LIGHTNING ROD

We protect our facility with two lightning rods located at our hotel.





LIGHT BREAKERS

We achieve energy savings thanks to the wooden light-diffusing shutters—custom-made by a carpenter—installed in every room of our facility.



WATER SYSTEMS

Knee-operated, time-controlled sink faucets are used in production areas.



Sensor-operated faucets are used in common areas, time-controlled shower units by the poolside, and knee-operated, time-controlled sink faucets in production areas.



Aerator systems are installed on washbasin taps and showerheads in common areas, and their flow rates are measured.





Environmental Education Activities Conducted in 2025

	Name of the event	History	Brief self-evaluation of the training activity (e.g., how was participation, what were the participants' views, would you say the event was beneficial?)
1	Electric Vehicle Charging Station	All Year Round	Fast charging capabilities for all electric vehicles are provided via the designated 'Electric Charging Station' located in the facility's parking area.
2	Mulching	All Year Round	Mulching was applied to an area of 15 square meters to conserve soil moisture by reducing or preventing surface evaporation. It proved beneficial.
3	Planting Zoysia japonica Grass	All Year Round	A type of grass was planted that requires less water than other varieties, does not harbor weeds, is resistant to diseases and pests, and—due to its slower growth rate—requires less frequent mowing. It has proven beneficial.
4	Conservation of Caretta Caretta	All Year Round (2025 Summer)	Three *Caretta caretta* nests have been placed under protection this year. It has been beneficial.
5	Using Eggshell Powder	All Year Round	Eggshell powder has been used in landscaping as a source of nutrients and for soil amendment.

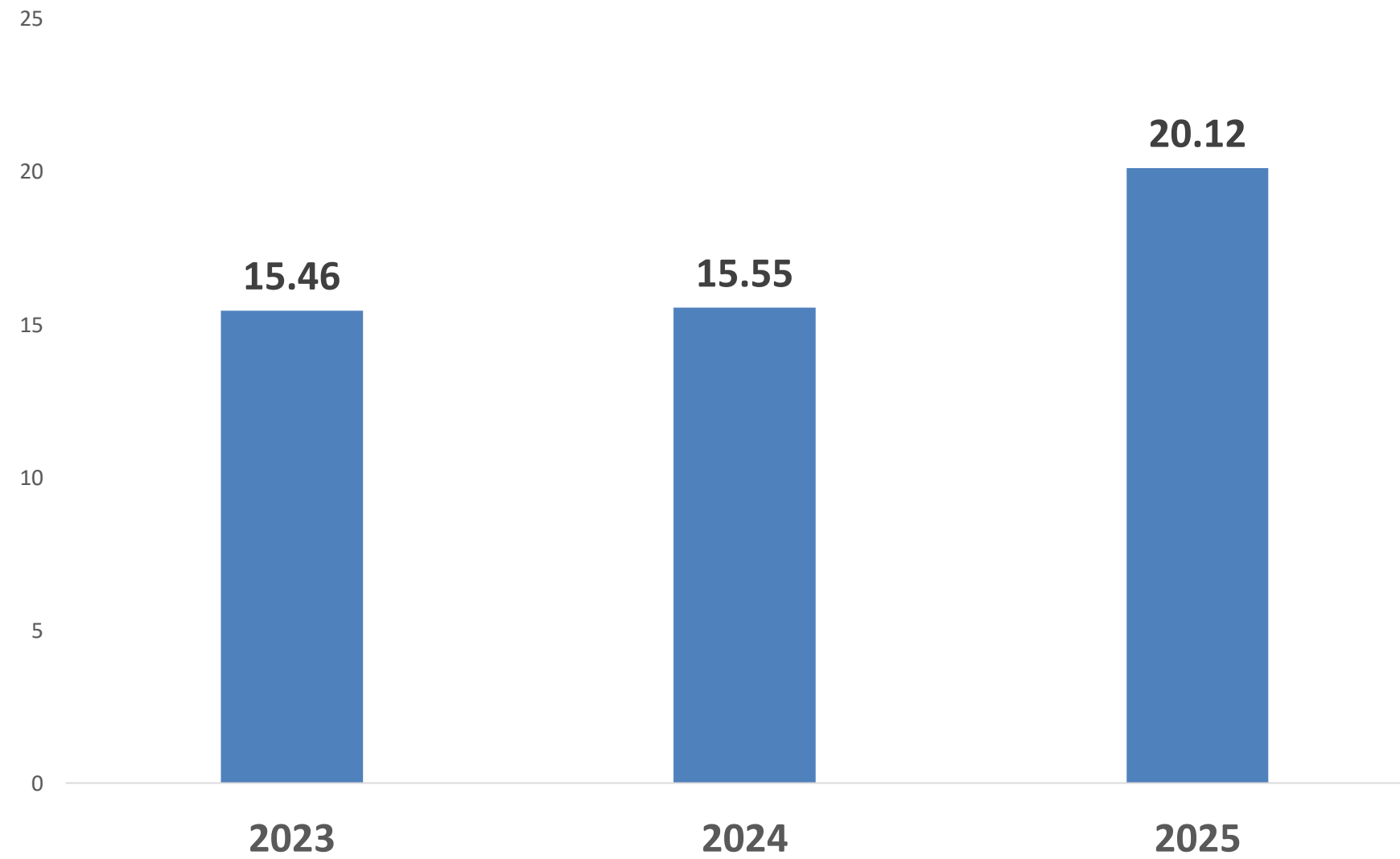


Environmental Education Activities Conducted in 2025

	Name of the event	History	Brief self-evaluation of the training activity (e.g., how was participation, what were the participants' views, would you say the event was beneficial?)
6	Environment, Energy, Water, Sustainability, and Waste Management Training	May, June 2025	The aim was to raise awareness among our staff, and this objective has been successfully achieved.
7	Mini Club Pottery Activity	May 2025	We held a pottery activity at the mini club with our young guests.
8	Mini Club Waste Sorting Activity	July 2025	We held a waste sorting activity with our young guests at the mini club.
9	Mini Club Trash Collection Event	August 2025	We held a beach cleanup event with our guest children.
10	Blue Cap Collection	All year round (2025 Summer Season)	Together with our staff, we collected blue caps and sent them to the TOFD association.
11	World Cleanup Day Event	September 2025	We participated in the beach cleanup event organized by the municipality as part of World Cleanup Day.

ELECTRICITY CONSUMPTION

Per Capita Electricity Consumption (kWh)

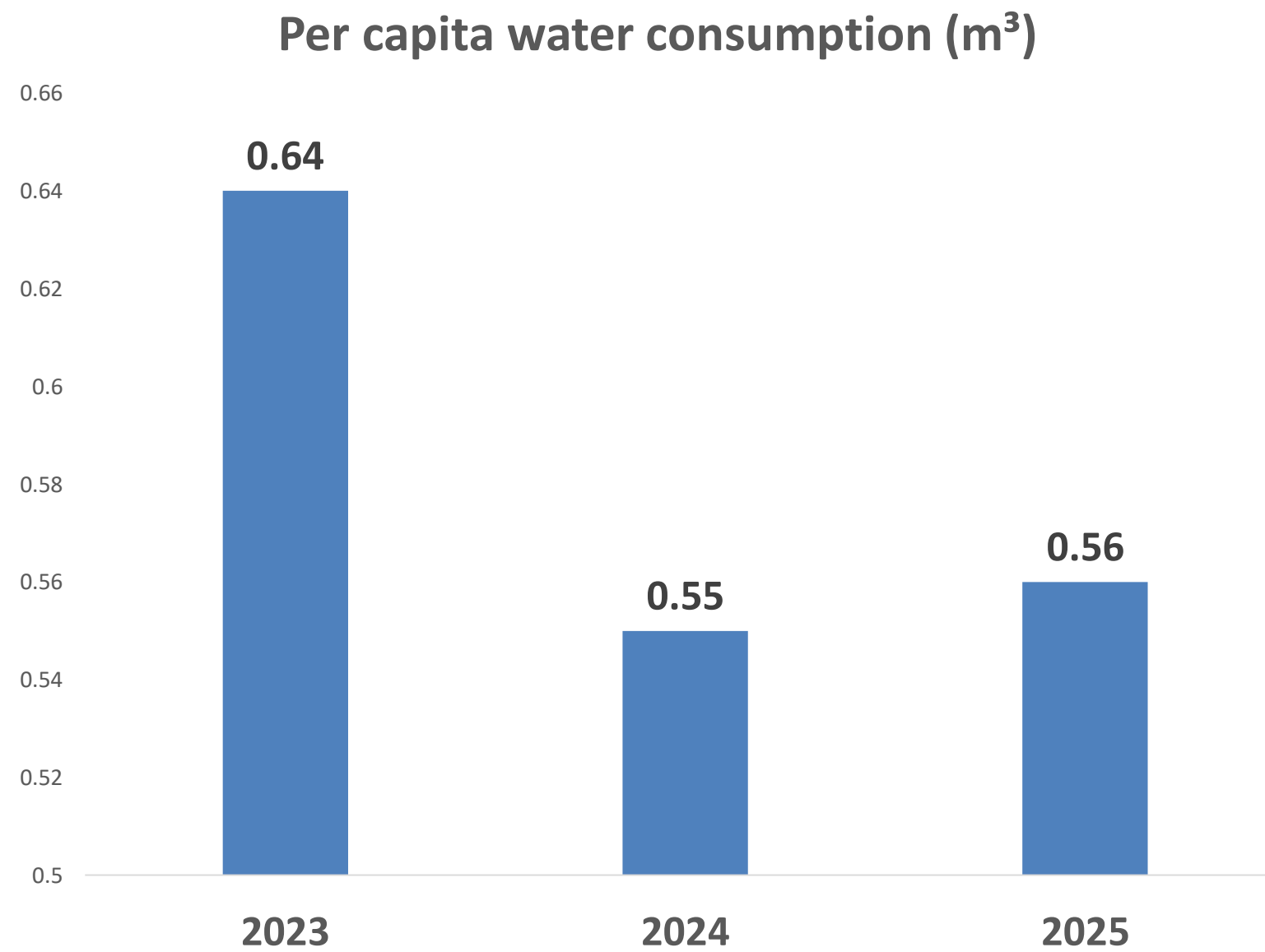


In 2025, per capita electricity consumption increased by 29.4% compared to 2024. The primary reasons for this increase were the extended use of air conditioning and higher cooling loads resulting from summer temperatures exceeding seasonal norms, alongside the additional energy consumption caused by newly commissioned equipment.

To bring electricity consumption under control, high-energy-efficiency models are selected when acquiring new equipment, and personnel are being made aware of energy conservation practices.



WATER CONSUMPTION

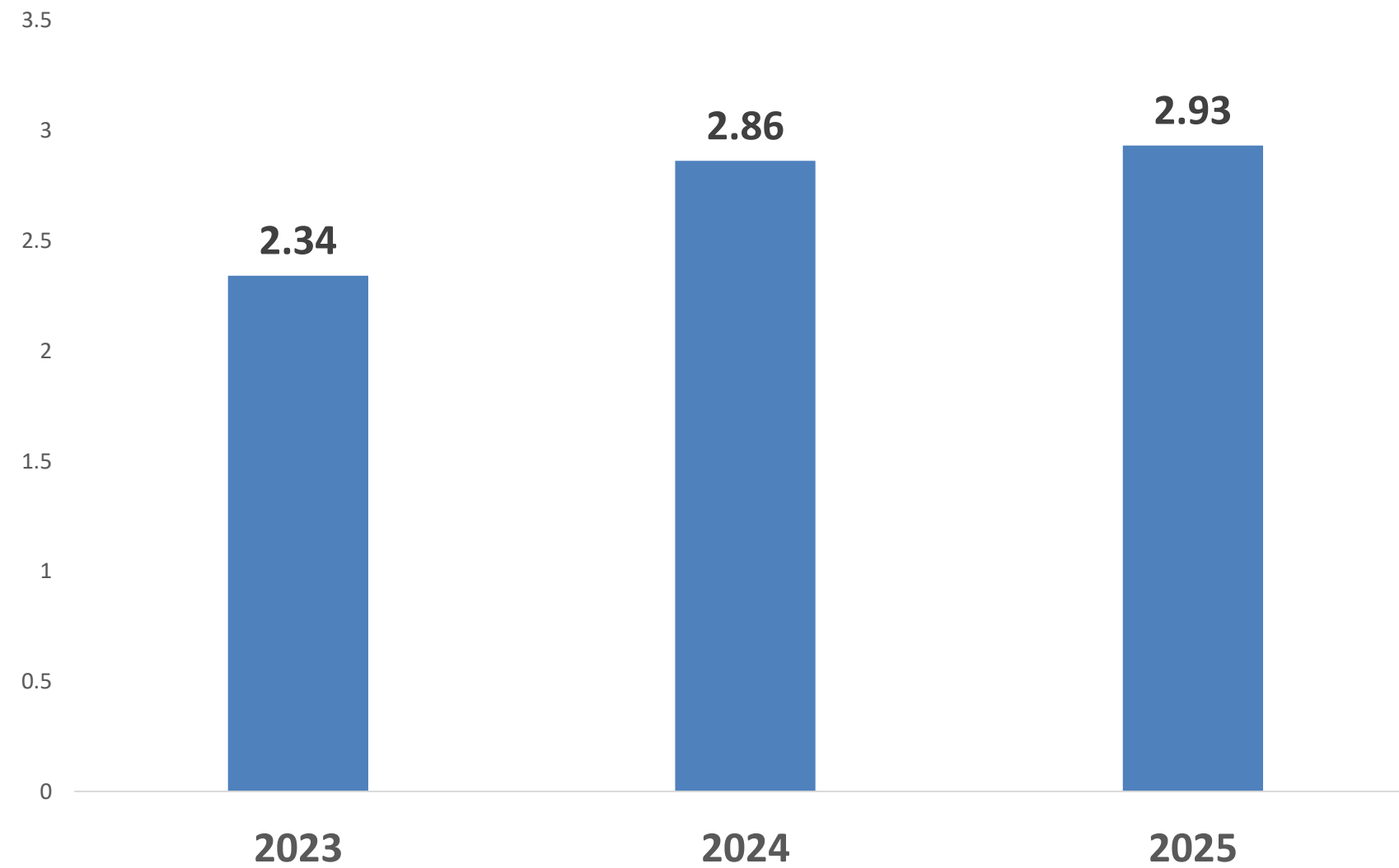


In 2025, per capita water consumption rose from 0.55 m³ to 0.56 m³, representing a limited increase of approximately 1.8%. This increase is considered to be within the scope of natural consumption fluctuations.



NATURAL GAS CONSUMPTION

Per Capita Natural Gas Consumption (kWh)

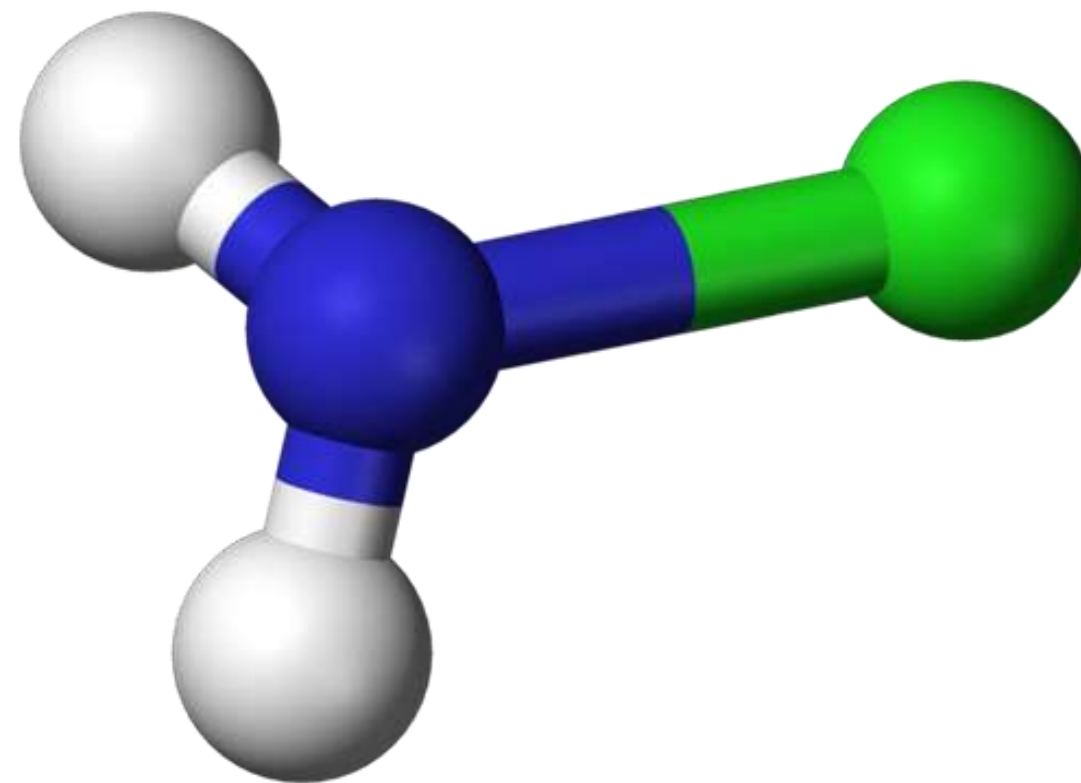


Per capita natural gas consumption in 2025 increased by 2.45% compared to 2024. The reason for this increase is the decrease in the number of overnight stays in 2025.



POOL CHEMICAL CONSUMPTION

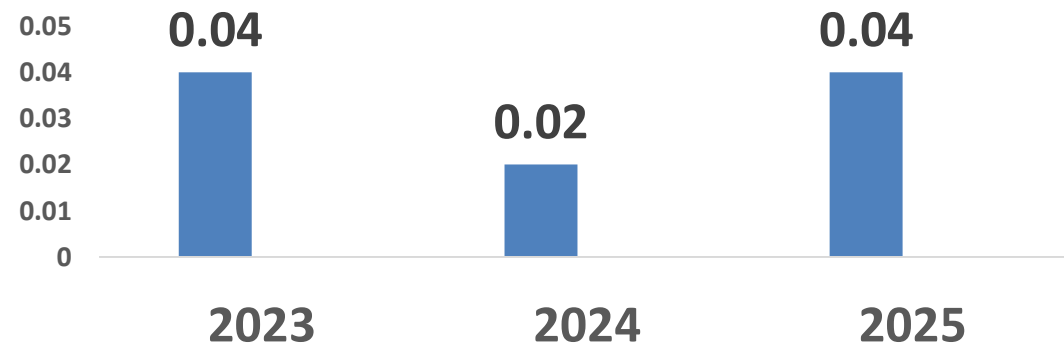
In 2024, thanks to regular automatic dosing checks, the amount of pool chemicals per person was 0.77 liters; in 2025, this figure was 0.81 liters. Although the number of overnight stays was lower in 2025 compared to 2024, an increase occurred in the per-capita averages.



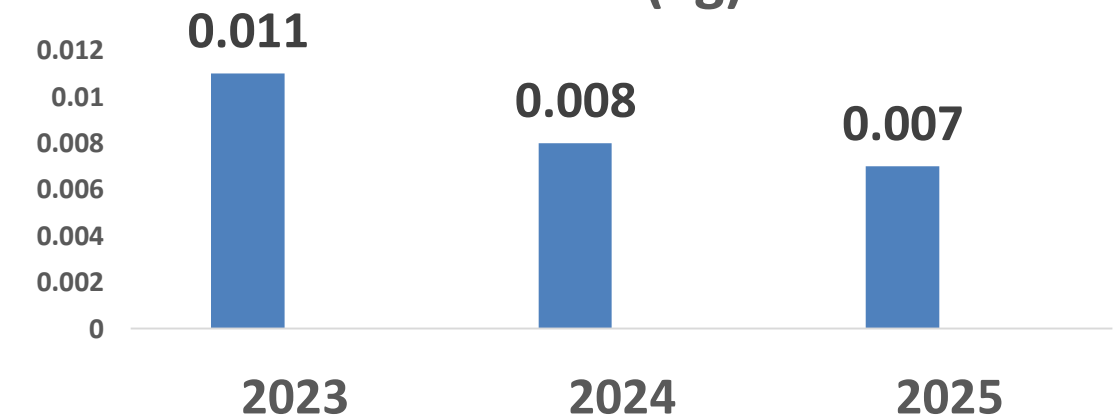


WASTE MANAGEMENT

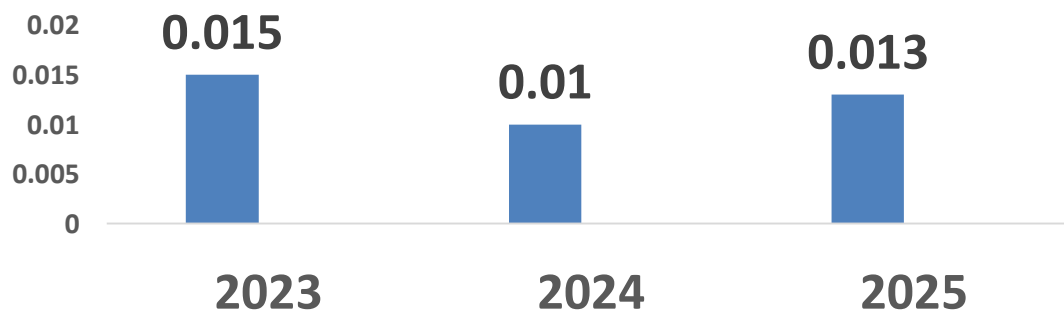
PAPER (kg)



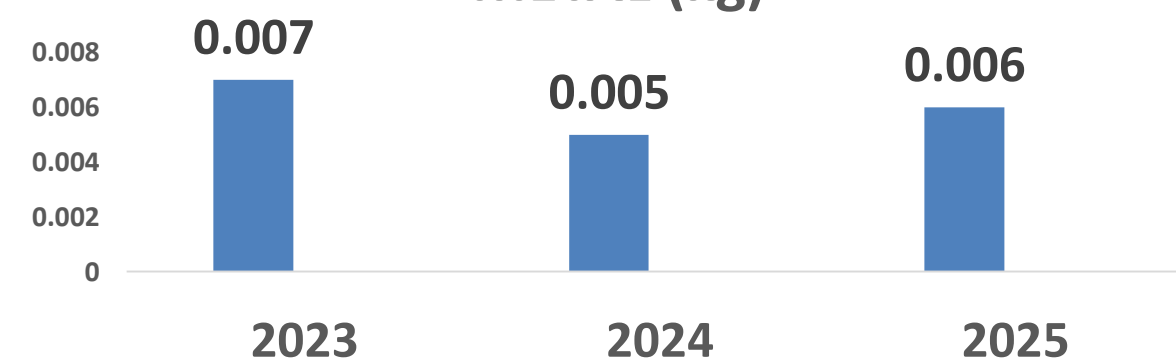
PLASTIC (kg)



GLASS (kg)



METAL (kg)



In 2025, the average amount of recyclable waste (paper, plastic, glass, metal) generated per person increased compared to the previous year.

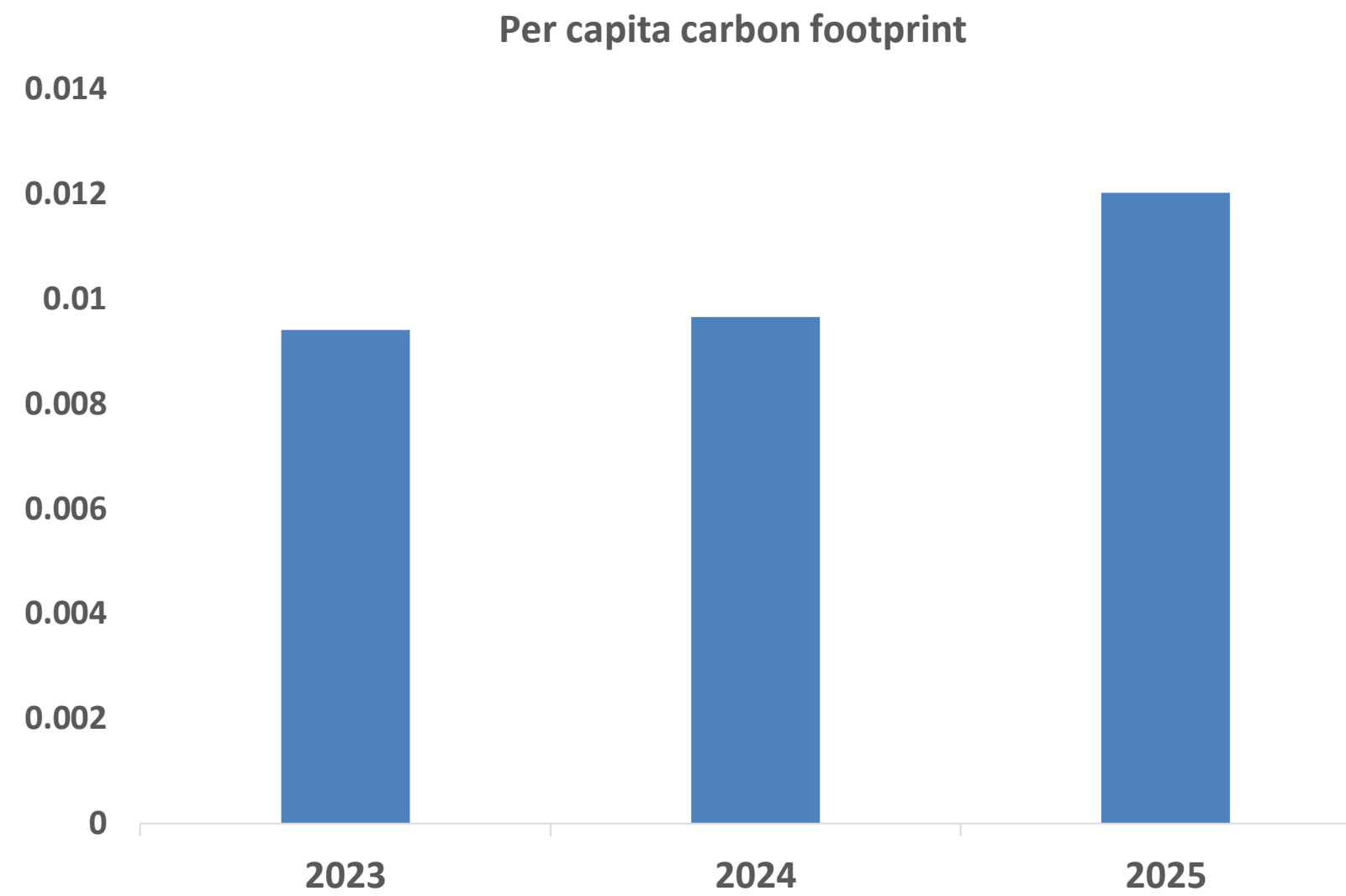
In line with our Zero Waste goals, we have adopted a 100% waste segregation principle to reduce the volume of waste sent for disposal.

We organize training sessions for our staff regarding environmental regulations and waste management.

We provide information to our guests through waste segregation brochures placed in our guest rooms.



GREENHOUSE GAS EMISSIONS





WATER DISPENSERS AND DRINKABLE-QUALITY TAP WATER

The amount of plastic waste has been reduced through the provision of 10 self-filtering water dispensers for staff and guest areas, as well as the availability of potable-quality tap water.





WATER DISPENSERS AND DRINKABLE-QUALITY TAP WATER

In line with our goals of reducing plastic waste and ensuring the supply of safe drinking water, samples were collected from the water dispensers and analyzed by an accredited laboratory. The analysis results demonstrate that the water from the dispensers complies with the relevant regulations and quality criteria.

Rapor No (Number of Report) : SM-25-1330-01 Rapor Tarihi (Report Date) : 31.05.2025
Analizin Amacı (Aim of Analysis) : Özel İstek
Numuneyi Gönderen (Sample Sent by) : CLUB KASTALIA HOTEL
Gönderici Adresi (Sample Sent by Address) : ALANYA
Analizin Başlama ve Bitiş Tarihi (Starting and Finishing time) : 26.05.2025 / 29.05.2025
Numunenin ;
Alındığı Tarih ve Saat (Sample taken date & time) : 26.05.2025/11:00
Cinsi (Type) : SEBİL SUYU (ANA RESTORAN)
Ambalajı (Package) : ty snk+ışıkğ.mez şişe
Üretim ve Son Kullanma Tarihi (Production and Best Before date) : -----
Seri-Parti No (Series-Lot Number) : -----
Miktarı (Net) (Amount) : 500 ml
Üretici Firma Adı (Producer Firm Name) : -----
Laboratuvara Geldiği Tarih ve Saat (Arrival date and time) : 26.05.2025/17:00
Açıklamalar (Remarks) :

Analiz Adı Analysis Name	Birim Unit	Kullanılan Metod Analysis Method	LOD / LOQ	Geri Kazanım Recycling	Ö.B. (±)	Analiz Sonuçları Results	Değerlendirme Limiti Limits	Değerlendirme
Toplam Koloni Sayısı 22 °C	kob/ ml	ISO 6222:2002	--	--	-	0 kob -ND	1000 kob/ ml	U
<i>Enterokok</i>	kob/10 0 ml	ISO 7899- 2:2000	--	--	---	0 kob - ND	0 kob /100 ml	U
Toplam Koloni Sayısı 37 °C	kob/ ml	ISO 6222:2002	--	--	-	0 kob - ND	200 kob/ml	U
<i>Escherichia coli</i>	kob/10 0 ml	ISO 9308- 1:2016	--	--		0 kob- ND	0kob/100 ml	U
Koliform	kob/10 0 ml	ISO 9308- 1:2016	--	--		0 kob ND	0 kob/100 ml	U
<i>Pseudomonas aeruginosa</i>	kob/10 0ml	TS EN ISO 16266:2009	--	--	-	0 kob - ND	0kob/100ml	U

kob = cfu (colony forming unit) ND = Not Detected Sınır Değer = İnsani Tüketim Amaçlı Sular Hakkındaki Yönetmelik (Sayı : 29863 R.G.) U = Uygun UD = Uygun Değil



AUTOMATED IRRIGATION SYSTEM

The transition to an automated irrigation system has enabled the systematic monitoring of irrigation durations, ensuring water conservation and efficiency by irrigating for the minimum necessary time.





TENNIS COURT

The tennis courts at our facility are surfaced with crushed brick, a material that is healthy, hygienic, cost-effective, and maintenance-free. This material features very low water absorption and is highly resistant to deformation. We sweep our courts manually, thereby reducing our carbon footprint.



ELECTRIC VEHICLES

We are reducing diesel consumption at our facility by using electric vehicles.



PUBLIC TRANSPORT

Our facility provides a staff shuttle service. We reduce our carbon footprint by encouraging our employees to use public transportation.



PLANT SELECTION

Our facility features 46 varieties of plants. We cultivate plants native to the Mediterranean climate and introduce them to our guests.





USE OF EGG SHELL POWDER

In 2025, eggshells from the breakfast and pastry sections of the kitchen department were pulverized, and the resulting eggshell powder was used in landscaping areas as a nutrient source for soil amendment.





RECYCLE

We have created a new dartboard for our hotel's animation department by repurposing wine corks from our restaurants and bars.



Tree Sapling Planting



PROTECTION OF ANIMALS



Sevgili Ali Kuyumcu Ve Oğulları Kuy. Tur. Tic. Ve San. A. Ş ,

Haytap'a verdiğiniz destek için çok teşekkür ederiz. Bundan önce kurtardığımız ve bundan sonra kurtaracağımız tüm hayatlarda ve diğer tüm faaliyetlerimizde artık sizin de bir payınız bulunuyor.



EVENTS

We participated in the events for World Water Day (March 22) and World Cleanup Day (September 20).





EVENTS

Various activities (such as coloring, beach cleanup, etc.) were organized to raise awareness among the child guests at the Mini Club.



EVENTS

Through the pottery workshop organized by the Mini Club, our young guests experienced creating with natural materials and gained an appreciation for the value of craftsmanship and local culture.



The waste sorting activity organized within the Mini Club aimed to raise awareness about recycling, source-separated waste management, and environmental consciousness.



EVENTS

We visit local communities and our stakeholders. We audit our suppliers, listen to their suggestions and complaints, and take action.



MULCHING

Mulching was applied to an area of 15 square meters to conserve soil moisture by reducing or preventing surface evaporation.





WASTE REDUCTION

The polycarbonate cups used in our bars have led to a reduction in the use of disposable cups. The use of polycarbonate cups is being continued.





WASTE REDUCTION

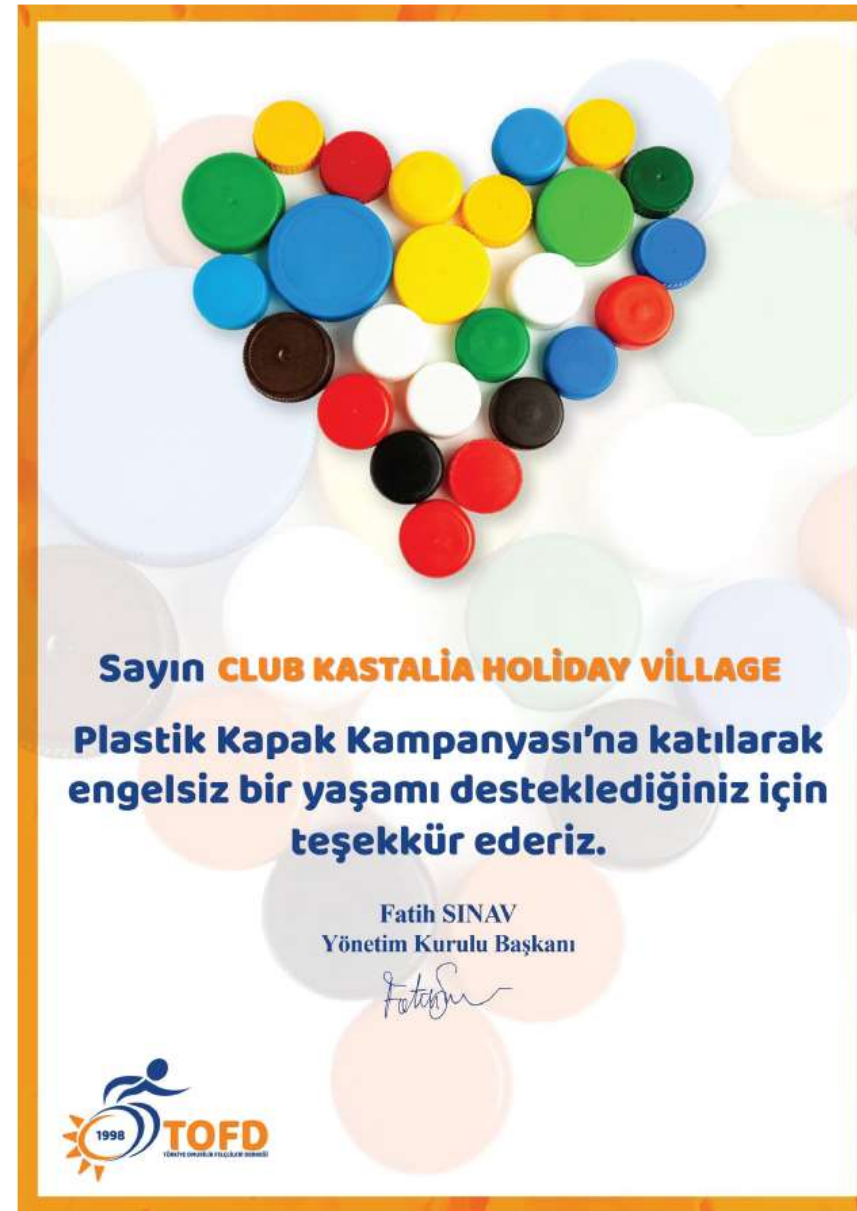


At our hotel, the minibar service operates on a deposit system designed to reduce resource consumption and prevent waste. This practice contributes to sustainable tourism goals by avoiding unnecessary product stocking and consumption.



WASTE REDUCTION

Our facility supports the Plastic Cap Campaign of the Turkish Spinal Cord Injury Association (TOFD). Plastic caps are recycled to help prevent environmental pollution.





BEACH BAG

We gift our guests beach bags made of linen.





Toiletry Amenities

The toiletry products (shampoo, shower gel, hair conditioner) in our hotel rooms have been replaced with dispensers.



CAT HOUSE

We have cat shelters located in various parts of our facility. Expenses for food and veterinary services are covered by guest donations and our hotel.



BIRDHOUSE

Ten birdhouses were made by the carpenter at our facility using recycled scrap wood.





PROTECTION AND CARE OF ANIMALS

By placing 5 sea turtle nests under protection in 2023, 9 in 2024, and 3 in 2025, we ensured that the hatchlings reached the sea safely.



DEĞERLİ MİSAFİRLERİMİZ BU ALAN CARETTA KORUMA ALANIDIR. LÜTFEN ZARAR VERMEYİNİZ.



DEAR GUESTS, THIS AREA IS THE CARETTA PROTECTED AREA. PLEASE DO NOT DAMAGE IT.



LIEBE GÄSTE, DIESES GEBIET IST DAS CARETTA-SCHUTZGEBIET. BITTE NICHT BESCHÄDIGEN.



УВАЖАЕМЫЕ ГОСТИ, ЭТА ЗОНА ЗАЩИТЫ КАРЕТТА. ПОЖАЛУЙСТА, НЕ ПОВРЕЖДАЙТЕ.





RECYCLE

We manufacture our own wooden products thanks to the on-site carpentry workshop. Most of the materials we use are obtained by recycling reclaimed wood. This practice prevents carbon dioxide emissions associated with tree felling and the transportation of purchased materials.





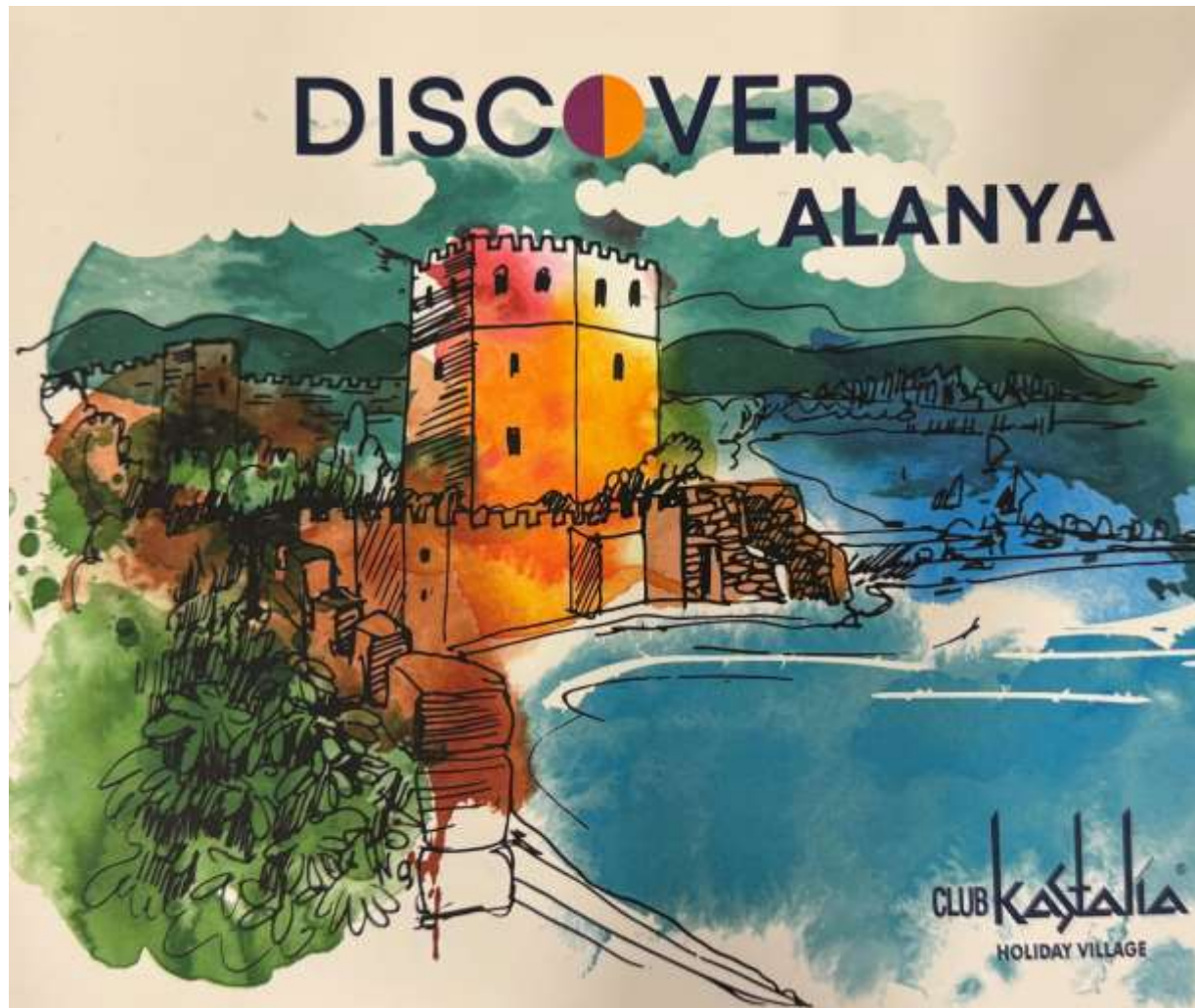
PRACTICES FOR DISADVANTAGED GUESTS

Our facility features rooms equipped for guests with mobility impairments, accessible restrooms in public areas, ramps to facilitate wheelchair use, and a pool lift. In the event of an emergency, guests receive priority assistance from the Public Relations and Front Office departments.



Nature and Archaeology

We introduce Alanya, the region's natural formations, and archaeological artifacts through the booklet found in all rooms.



KÜLTÜREL

Tesisimizde her hafta Çarşamba günü Türk gecesi düzenlemekteyiz. Türk yemeklerini ve halk oyunlarımızı misafirlerimize tanıtmaktayız.



CULTURAL

At our facility, we showcase our geographically indicated dishes and products at our buffet on specific days.





CERTIFICATIONS AND ENVIRONMENTAL AWARDS

In September 2023, our hotel successfully completed the Stage 3 audit—valid until 2030—meeting 100% of the criteria and obtaining the GSTC-recognized Sustainable Tourism Certificate.



TÜRKİYE SÜRDÜRÜLEBİLİR TURİZM
Certified to GSTC

REPUBLIC OF TÜRKİYE
MINISTRY OF CULTURE AND TOURISM

GSTC
TÜRKİYE TURİZM PROMOSİYON VE GELİŞTİRME AJANSI

TGA
TÜRKİYE TURİZM TANITIM VE GELİŞTİRME AJANSI

GSTC Certification Code : HABVTR230280

Sustainable Tourism CERTIFICATION

This certification recommended by Türkiye Tourism Promotion and Development Agency is issued by Bureau Veritas Certification Hong Kong Limited

Bureau Veritas Certification Hong Kong Limited is accredited by GSTC and its accreditation coverage is published at www.gstccouncil.org

CLUB KASTALIA

Based on an audit according to the requirements stated in the Türkiye Sustainable Tourism Standard, Version 1.0, 19 May 2022; which is Recognized by GSTC and a signed contract, Bureau Veritas Certification Hong Kong Limited herewith certifies that the facility listed above is found to be in compliance with Türkiye Sustainable Tourism Standard, Version, 1.0 19 May 2022. This guarantees that the criteria for managing Sustainable Tourism certified tourism services have been met.

Certification Number	BVGH-ST-HI-0453
Date of First Certification	20 / 09 / 2023
Issued On	20 / 09 / 2024
Date of Expiry	19 / 09 / 2025

Signature

İBRAHİM TAGAY
Certification Manager

Facility Type
Accommodation Facility



* The Sustainable Tourism Program was developed under the leadership of the Republic of Türkiye Ministry of Culture and Tourism.



TÜRKİYE SÜRDÜRÜLEBİLİR TURİZM
Certified to GSTC

T.C. KÜLTÜR VE TURİZM BAKANLIĞI

GSTC
TÜRKİYE TURİZM PROMOSİYON VE GELİŞTİRME AJANSI

TGA
TÜRKİYE TURİZM TANITIM VE GELİŞTİRME AJANSI

GSTC Sertifikasyon Kodu : HABVTR230280

Sürdürülebilir Turizm SERTİFİKASI

Türkiye Turizm Tanıtım ve Geliştirme Ajansı tarafından önerilen bu sertifika Bureau Veritas Certification Hong Kong Limited tarafından düzenlenmiştir.

Bureau Veritas Certification Hong Kong Limited GSTC tarafından akredite edilmiş olup, akreditasyon kapsamları www.gstccouncil.org adresinde yayınlanmaktadır.

CLUB KASTALIA

GSTC tarafından tanınan Türkiye Sürdürülebilir Turizm Standardı, Versiyon 1.0, 19 Mayıs 2022'de belirtilen gerekliliklere göre yapılan denetime ve imzalanan sözleşmeye istinaden Bureau Veritas Certification Hong Kong Limited işbu belge ile yukarıda listelenen tesisin Türkiye Sürdürülebilir Turizm Standardı, Versiyon, 1.0 19 Mayıs 2022 ile uyumlu olduğunu onaylar. Bu belge, Sürdürülebilir Turizm kriterlerindeki turizm hizmetlerinin karşılandığını garanti eder.

Sertifika Numarası	BVGH-ST-HI-0453
İlk Sertifika Tarihi	20 / 09 / 2023
Düzenleme Tarihi	20 / 09 / 2024
Geçerlilik Tarihi	19 / 09 / 2025

İmza

İBRAHİM TAGAY
Belgelendirme Müdürü

Kuruluş Türü
Konaklama İşletmesi



* Sürdürülebilir Turizm Programı, T.C. Kültür ve Turizm Bakanlığı öncülüğünde geliştirilmiştir.



CERTIFICATIONS AND ENVIRONMENTAL AWARDS

Following the audit conducted on November 6–8, 2025, our company has obtained certifications for the ISO 9001:2015 Quality Management System, ISO 22000:2018 Food Safety Management System, and ISO 10002:2018 Guest Relations Management System.

Bureau Veritas Certification



ALİ KUYUMCU VE OĞULLARI KUY. TUR. TİC. VE SAN. A.Ş. / CLUB KASTALIA

KONAKLI MAH. MUSTAFA KEMAL BUL.NO:64/A ALANYA, ANTALYA, TÜRKİYE

Bureau Veritas Belgelendirme yukarıda adı geçen kuruluşun, Yönetim Sisteminin denetlendiğini ve aşağıda detayları belirtilen yönetim sistemi standartlarının gereklerine uygunluğunu onaylamaktadır

ISO 9001:2015

Belgelendirme Kapsamı

OTEL YÖNETİMİ, KONAKLAMA, YİYECEK & İÇECEK HİZMETLERİ

İlk Döngü Başlangıç Tarihi: 03-02-2026

Önceki Döngü Geçerlilik Tarihi: NA

Belgelendirme / Yeniden Belgelendirme Denetim Tarihi: 08-11-2025

Belgelendirme / Yeniden Belgelendirme Döngüsü Başlangıç Tarihi: 03-02-2026

Kuruluşun yönetim sistemi, standardın yeterliliklerini karşılamaya devam ettiği sürece bu sertifika geçerlidir:

02-02-2029

Sertifika Numarası: TR015239

Sürüm: 1

Yayın Tarihi: 03-02-2026



Kaşe Yönetim Sistemi
TS EN ISO/IEC 17021-1
AB-0162-YS



TÜRKAK BDS NO
YS-7019-9CA9



Belgelendirme Müdürü
İBRAHİM TAGAY

Merkez Ofis: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8 Maltepe, İstanbul, 34843 Türkiye

Belge kapsamı, geçerliliği ve standardın gerekliliklerinin uygulanabilirliği ile ilgili ayrıntılı bilgiyi +90 216 518 40 50 telefon numarasından veya tdbis.turkak.org.tr'den teyit edebilirsiniz.

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Bureau Veritas Certification



ALİ KUYUMCU VE OĞULLARI KUY. TUR. TİC. VE SAN. A.Ş. / CLUB KASTALIA

KONAKLI MAH. MUSTAFA KEMAL BUL. NO: 64/A ALANYA, ANTALYA, TÜRKİYE

Bureau Veritas Belgelendirme yukarıda adı geçen kuruluşun, Yönetim Sisteminin denetlendiğini ve aşağıda detayları belirtilen yönetim sistemi standartlarının gereklerine uygunluğunu onaylamaktadır

ISO 22000:2018

Belgelendirme Kapsamı

OTELDE YİYECEK VE İÇECEK HAZIRLAMA VE SERVİSİ

Ürün Kategorisi: E - Catering / Food Service

İlk Döngü Başlangıç Tarihi: 21-01-2026

Önceki Döngü Geçerlilik Tarihi: UD

Belgelendirme/ Yeniden Belgelendirme Denetim Tarihi: 08-11-2025

Belgelendirme/ Yeniden Belgelendirme Döngüsü Başlangıç Tarihi: 21-01-2026

Kuruluşun yönetim sistemi, standardın yeterliliklerini karşılamaya devam ettiği sürece bu sertifika geçerlidir:

20-01-2029

Sertifika Numarası: TR015437

Sürüm: 1

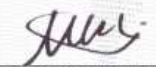
Yayın Tarihi: 21-01-2026



Gıda Güvenliği Y.S.
TS EN ISO/IEC 22000-1
AB-0162-YS



TÜRKAK BDS NO
YS-BB6C-C096



Belgelendirme Müdürü
İBRAHİM TAGAY

Merkez Ofis: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8 Maltepe, İstanbul, 34843 Türkiye

Belge kapsamı, geçerliliği ve standardın gerekliliklerinin uygulanabilirliği ile ilgili ayrıntılı bilgiyi +90 216 518 40 50 telefon numarasından veya tdbis.turkak.org.tr'den teyit edebilirsiniz.

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Bureau Veritas Certification



ALİ KUYUMCU VE OĞULLARI KUY. TUR. TİC. VE SAN. A.Ş. / CLUB KASTALIA

KONAKLI MAH. MUSTAFA KEMAL BUL.NO:64/A ALANYA, ANTALYA, TÜRKİYE

Bureau Veritas Belgelendirme yukarıda adı geçen kuruluşun, Yönetim Sisteminin denetlendiğini ve aşağıda detayları belirtilen yönetim sistemi standartlarının gereklerine uygunluğunu onaylamaktadır

ISO 10002:2018

Belgelendirme Kapsamı

OTEL YÖNETİMİ, KONAKLAMA, YİYECEK & İÇECEK HİZMETLERİ İÇİN MÜŞTERİ ŞİKAYETLERİNİN ELE ALINMASI VE DEĞERLENDİRİLMESİ

İlk Döngü Başlangıç Tarihi: 03-02-2026

Önceki Döngü Geçerlilik Tarihi: NA

Belgelendirme / Yeniden Belgelendirme Denetim Tarihi: 08-11-2025

Belgelendirme / Yeniden Belgelendirme Döngüsü Başlangıç Tarihi: 03-02-2026

Kuruluşun yönetim sistemi, standardın yeterliliklerini karşılamaya devam ettiği sürece bu sertifika geçerlidir:

02-02-2029

Sertifika Numarası: TR015238

Sürüm: 1

Yayın Tarihi: 03-02-2026



Gıda Güvenliği Y.S.
TS EN ISO/IEC 17021-1
AB-0162-YS



TÜRKAK BDS NO
YS-BB6C-C096



Belgelendirme Müdürü
İBRAHİM TAGAY

Merkez Ofis: Pasco Plaza Altayçeşme Mah. Çamlı Sok. No: 21 Kat: 8 Maltepe, İstanbul, 34843 Türkiye

Belge kapsamı, geçerliliği ve standardın gerekliliklerinin uygulanabilirliği ile ilgili ayrıntılı bilgiyi +90 216 518 40 50 telefon numarasından teyit edebilirsiniz.

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CERTIFICATIONS AND ENVIRONMENTAL AWARDS

We have qualified to receive the Basic Level Zero Waste Certificate.



T.C.
ANTALYA VALİLİĞİ
Çevre ve Şehircilik İl Müdürlüğü



Belge No: TS/7/B2/9/430

Tarih: 01/03/2021

SIFIR ATIK BELGESİ
(Temel Seviye)

Adı : ALİ KUYUMCU VE OĞULLARI KUY. TUR. TİC. VE SAN. A. Ş. (CLUB KASTALIA OTEL)
Adresi : ANTALYA, KONAKLI Mahallesi, MUSTAFA KEMAL BULVAR, No: 64 R-, ALANYA, Türkiye
Vergi No : 0520052190

12/07/2019 tarihli ve 30829 sayılı Resmi Gazete'de yayımlanarak yürürlüğe giren Sıfır Atık Yönetmeliği'nce Sıfır Atık Yönetim Sistemi'ni kurarak **Sıfır Atık Belgesi**'ni almaya hak kazanmıştır.

Belge Son Geçerlilik Tarihi: 01/03/2026

 e-imzalıdır
Tevfik ALTINAY
Çevre ve Şehircilik İl
Müdürü

Bu belge, güvenli elektronik imza ile imzalanmıştır.

Belge Doğrulama Adresi: <https://www.halkiye.gov.tr/cevre-ve-sehircilik-bakanligi/belge-dogrulama> Kodu: PWYBWQUS

ENVIRONMENTAL AWARDS

We have qualified to receive the 2025 "Blue Flag" award by meeting the Blue Flag criteria.



OUR SOCIAL RESPONSIBILITY PROJECTS

❖ CEMİLE KUYUMCU MESLEKİ VE TEKNİK ANADOLU LİSESİ





OUR SOCIAL RESPONSIBILITY PROJECTS

❖ ÜMİT ALTAY MESLEKİ VE TEKNİK ANADOLU LİSESİ BİLGİSAYAR SINIFI



OUR SOCIAL RESPONSIBILITY PROJECTS



We contributed to social solidarity in line with our commitment to social responsibility by meeting the one-day food requirements of Cemile Kuyumcu Vocational and Technical Anatolian High School. This support was provided as part of our approach to social sustainability and the empowerment of local communities.



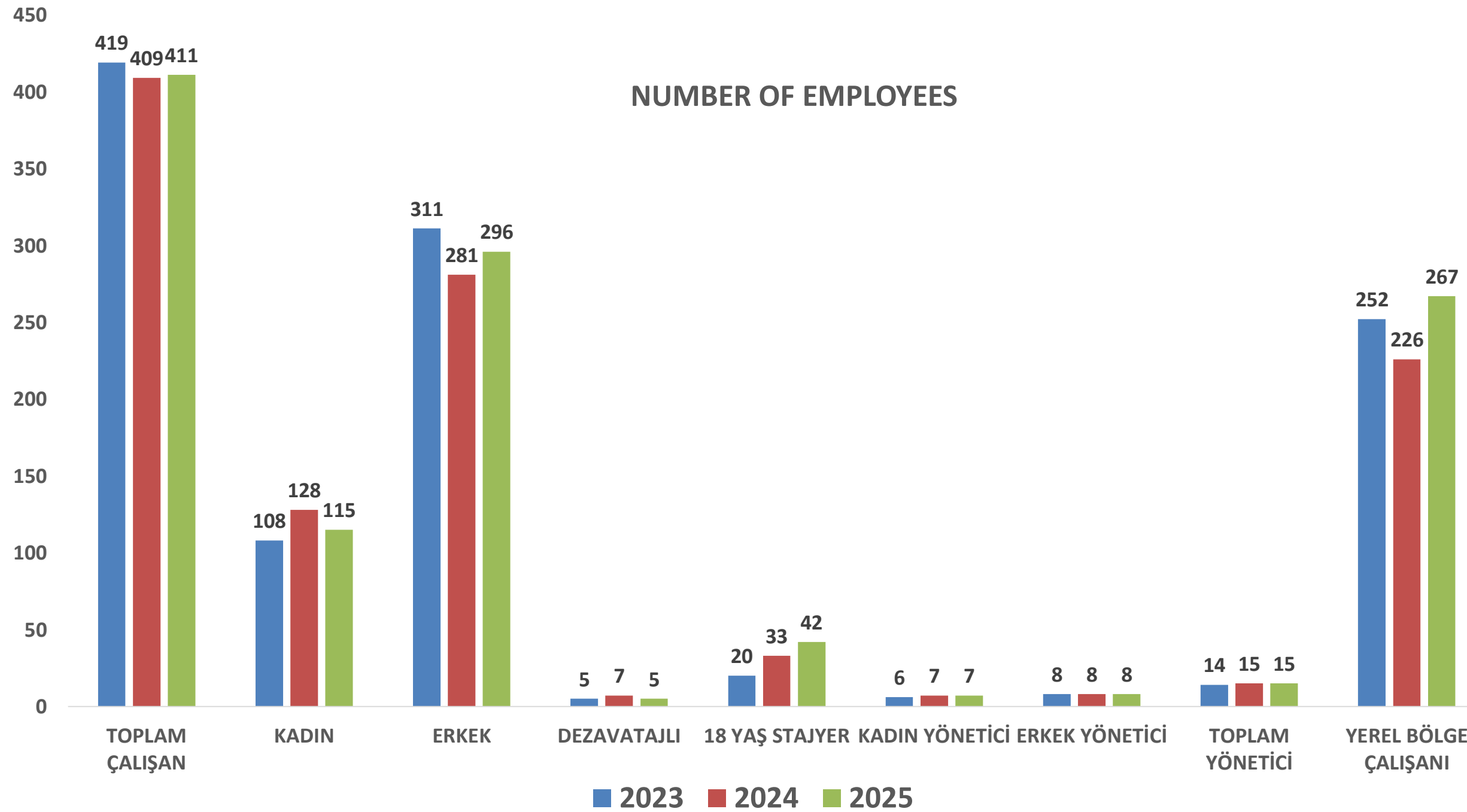


ENVIRONMENT AND SUSTAINABILITY TRAINING PROVIDED TO OUR EMPLOYEES

Environmental and Waste Management
Zero Waste Training
Sustainable Tourism Training
Chemical Usage Training
Energy Efficiency and Conservation Measures Training
Training on Harassment and Abuse Against Women and Children



EMPLOYEES



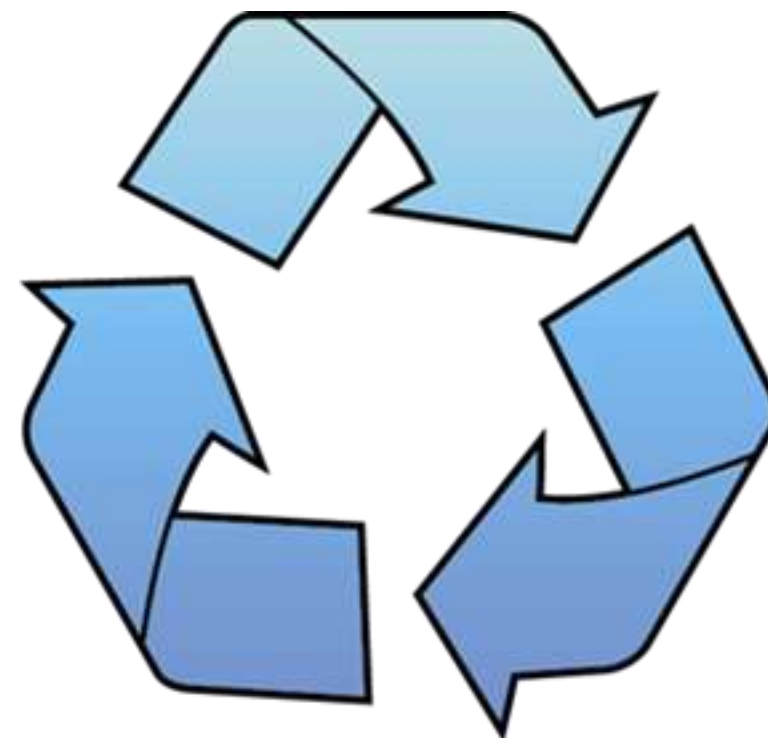
In 2025, the number of local area employees increased by 12.2% compared to 2024.



RECOVERY OF WASTE OILS

In 2024, we handed over 5,052 kg of waste oil to licensed companies for recycling.

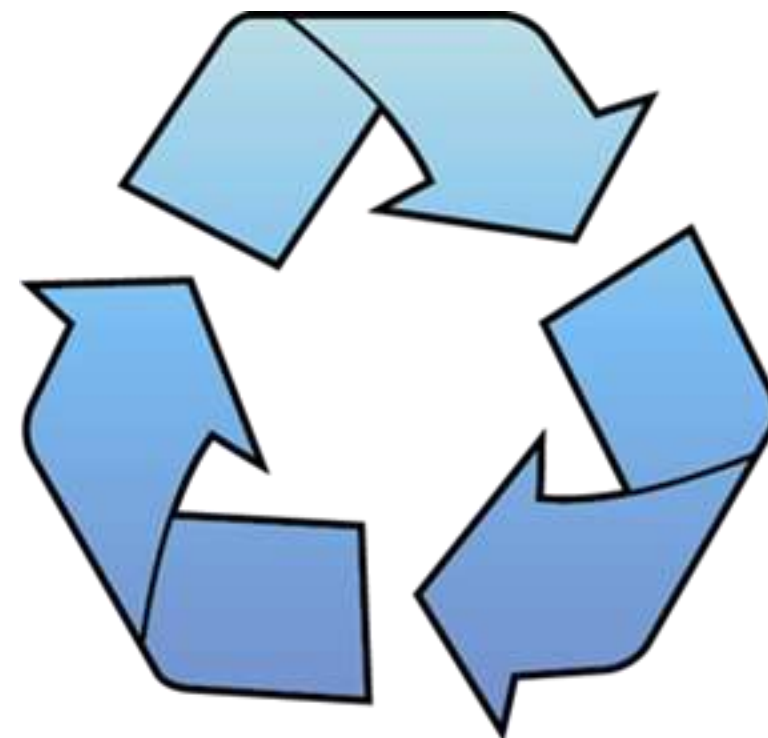
In 2025, we handed over 2,695 kg of waste oil to licensed companies for recycling.



DISPOSAL OF HAZARDOUS WASTE

In 2024, we ensured the disposal of 270 kg of hazardous waste.

We ensured the disposal of 660 kg of hazardous waste in 2025.



AWARDS AND CERTIFICATES





AWARDS AND CERTIFICATES





COMPLETED PROJECTS

- By installing 282 solar panels, the heating of water used in guest rooms and common areas is now supported by a renewable energy source.
- The Blue Flag Award was obtained.
- The "Zero Waste Certificate" was obtained in 2021.
- A charging station for electric vehicles was installed.
- We reduced plastic waste by replacing individual amenity items with dispensers.
- We are reducing single-use waste by using polycarbonate cups.
- We are reducing plastic waste by using water dispensers in common areas.
- We have begun replacing minibars with A+ rated models.



FUTURE PROJECTS

- Increasing the use of organic fertilizer and reducing the use of chemical fertilizer by acquiring a composting machine.
- Generating energy from 100% renewable sources through the installation of a solar power plant.
- Using refillable water bottles in guest rooms.
- Installing sensor-operated faucets in all hotel rooms.
- Transitioning in-person staff training to an online system and maintaining records within that system.
- Continuing the use of eggshell powder to enhance soil nutrient content.
- Continuing environmental and sustainability training programs and awareness-raising initiatives.



SUSTAINABILITY REPORT 2025

